



Global Tenant

GT MAIL Critical DefenseSM Pricing

The Global Tenant Email Defense Service offers far more than traditional spam prevention, by providing complete email defense using a combination of proven spam filters, leading anti-virus engines, fraud protection, content filtering, and email attack protection. Our network perimeter-based service identifies, quarantines, blocks and strips suspect email messages *before* they can enter or leave your organization's messaging infrastructure.

GT MAIL Critical DefenseSM Starting from \$1.75 per user per month

This comprehensive package of protection includes precise spam blocking, virus and worm scanning, sophisticated filtering of unwanted and malicious content and attachments for inbound email, and unique email infrastructure protection that conceals your messaging network, protecting you from denial of service attacks, email bombs and other harmful email attacks. This package also includes an advanced administrative and reporting portal, and sophisticated end-user and administrator quarantine management.

GT MAIL Critical Defense features

With the GT MAIL Critical Defense package, your business will benefit from the following Global Tenant Email Defense Service features:

Advanced Spam Blocking – Eliminates 90 percent of spam costs by blocking 98 percent of spam using our patent-pending Stacked Classification Framework[®] spam detection system that combines the most effective spam-fighting filters and techniques in the industry, including award-winning Symantec Brightmail AntiSpam[™] technology. This multi-layered framework separately assesses and “votes” on the probability that an email is spam. Because each filtering method has unique strengths designed to identify specific threats, the combination creates one of the most accurate and comprehensive filtering processes in the industry.

Triple Virus and Worm Scanning – Provides your organization with triple virus protection – combining Global Tenant's proprietary worm detection technology, which identifies and intercepts zero-hour mass mailing worms *before* they enter or leave a corporate network, with industry-leading signature-based anti-virus engines.

Email Attack Protection – Conceals your network and critical messaging gateways from attack. Instantly blocks denial of service and other SMTP-based attacks, including dictionary harvest attacks, email bombs and channel flooding.

Fraud Protection – Keeps your employees safe from the risks of fraud and phishing scams.

Sophisticated end-user and administrator quarantine management – Global Tenant's safe, external quarantine and email-based quarantine reporting process significantly reduces email administration and false positives (legitimate email misidentified as spam).

Content and Attachment Filtering – Reduces corporate liability and risk through intelligent message processing that identifies, quarantines and blocks unwanted, malicious and sensitive content and attachments.

Additional service features

One of the industry's most comprehensive email defense solutions, this package also includes support and services to help you keep your overall email network reliable and running efficiently. With this package, you'll also benefit from:

Automated, around-the-clock email monitoring and protection – Global Tenant's Threat Center is a sophisticated streaming data environment where Global Tenant monitors the global state of email communication, 24 hours a day, seven days a week, and provides its customers with real-time updates and protection.

Centralized, policy-based administration – Enables your organization to easily configure and manage email protection and filtering for all your email servers using one centralized web-based tool.

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Industry Statistics

Spam is costing an average of \$1,934 per employee a year in lost productivity. – *Nucleus Research*

Spam is costing U.S. companies at least \$1 billion per year. – *ZDNet Spam Report Card, 2004*

SoBig.F damage alone ranges from \$500 million to more than \$1 billion in lost productivity, hours wasted and lost sales. – *Business Week*

Key Benefits

Eliminates over 90% of spam costs by blocking 98% of spam

Comprehensive virus and worm protection

Frees up IT resources

No migration or integration necessary

Simple, effortless one-business day activation

99.99% service availability guarantee



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Account provisioning and configuration support – The Global Tenant Provisioning team will work with you to activate and configure your account.

Dedicated customer service – The Global Tenant Customer Service team is available to answer your account and billing questions via a toll-free phone number from 8 a.m. to 5 p.m. Central Time, Monday through Friday, or anytime via online eService. If your request is received outside of these hours, a service representative will contact you the next business day.

Around-the-clock technical support – The Global Tenant Technical Support team is available to answer your technical questions via a toll-free phone number from 8 a.m. to 5 p.m. Central Time, Monday through Friday, or anytime via online eService. Technical support is available outside of business hours for service-debilitating issues.

Fortify your email defense

The GT MAIL Critical DefenseSM package does not include outbound message filtering or disaster recovery services. If your business is looking to protect the integrity of the information leaving your corporate network or if your organization cannot afford to ever lose an email, you should consider purchasing the GT MAIL Ultimate DefenseSM, Global Tenant's most comprehensive email defense service package that also includes:

Outbound Message Filtering – Proactively protects your clients from harmful viruses and worms and enforces your corporate email policy by filtering out specific content and attachments in messages *leaving* your corporate network.

Global Tenant[®] Fail Safe Disaster Recovery Service – Incorporates complete back-up protection for your email server in case of an unforeseeable outage or malfunction, or during planned maintenance.

About Global Tenant

Global Tenant, Inc. provides innovative email defense solutions that ensure email protection and security for enterprises, service providers, government organizations and resellers and their customers. With over 20 layers of defense that are automatically and continually updated, the company's feature-rich solution suite is the industry's most comprehensive, flexible and easy to use.

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