



**Global Tenant**

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## Why a Managed Service is the Best Defense for Your Business

Businesses today have more choices than ever when it comes to integrating anti-spam and anti-virus solutions, with options that include managed services, software and appliances. With the growing volume of spam and the increasing maliciousness of email-borne threats, businesses that implement a managed email defense service are benefiting from greater overall email protection and a reduction in costs. Services like the Global Tenant Email Defense Service block threats at the network perimeter, and not only eliminate threats before they can enter and harm the corporate network, but are more accurate, easier to implement, more cost-effective to maintain, and have a greater return on investment than software and server/gateway appliances.

### Block email threats before they can harm your internal network

Global Tenant's Email Defense Service provides protection at the network perimeter – filtering email between the Internet and the enterprise network and blocking viruses, spam, and unwanted content *before* they can pass through the enterprise firewall and harm your internal messaging system and network. Unlike software and appliances, our service provides customers with the option to have suspect messages stored in a safe, external quarantine area, outside of the network. Messaging administrators and end-users can then safely view, delete or release messages from the quarantine. Additionally, using a unique mail exchange (MX) record masking technique, Global Tenant offers added protection from denial of service attacks, directory and dictionary harvest attacks, mail bombs, and channel flooding. Because server/gateway appliances and software all filter within the firewall, these solutions cannot offer the same level of network protection.

### Reduce IT staff burden

Businesses are quickly realizing that implementing a managed email defense service greatly reduces the time IT managers and staff must spend handling spam and monitoring virus activity. With Global Tenant's service, the spam-fighting administrative burden is virtually eliminated because there is no need to install and configure additional servers or regularly load software upgrades and patches to stay current and protected against the latest threats. Businesses simply redirect their MX record to Global Tenant and then fine-tune their email filtering policies through Global Tenant's intuitive web-based configuration and reporting tool. Global Tenant automatically populates end-user email addresses upon account activation – eliminating the need to add accounts manually. After the customer's account is set-up, Global Tenant provides around-the-clock protection with virtually no IT intervention required.

### Perimeter-based service savings

Another consideration when reviewing email defense options is cost. With Global Tenant's service, there are no hardware or software costs, no installation or configuration costs, and no out-of-pocket maintenance fees. Maybe even more important than the costs, however, are the cost savings that result from using a service versus a software solution or appliance. By operating outside the corporate firewall, the Global Tenant service relieves corporate mail servers of the increasing bandwidth waste and storage costs necessary to handle spam, which is predicted to account for 70 percent of all Internet email by 2007. By deploying a perimeter-based service, organizations benefit from savings in the following areas:

- No hardware required
- No operating system licenses for hardware platforms required
- No need to manage operating system (patches, updates)
- No updates to software licenses or subscription to anti-spam server software required
- No support contracts for server software required
- No need to apply server version updates or patches
- No need to apply/change server policies and rules
- Significantly reduce storage and bandwidth costs by eliminating the need to store unwanted email inside your network
- Improve employee and IT administrator productivity

Block email threats before they can harm your internal network

Significantly reduce bandwidth and storage costs

Around-the-clock monitoring and protection

Rapid, automatic updates

No hardware or software required

Free up IT resources

Increase employee productivity



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## **Around-the-clock threat monitoring and protection**

Most organizations, with the exception of large enterprise organizations, do not have a dedicated team of email threat specialists who monitor the global state of email around-the-clock and provide updates in real time. With Global Tenant's service, however, businesses of all sizes can benefit from around-the-clock threat protection provided by a team of world-class messaging specialists in the Global Tenant® Threat Center. Unlike software products or appliances, Global Tenant's service is supported by a dynamic defense strategy that continuously incorporates the latest spam and virus information into its database and rewrites its filtering rules to protect against these threats. In addition, because we offer a service, our customers can choose to integrate a disaster recovery feature, which protects a business from message loss in the event of a customer network outage. This support, coupled with Global Tenant's threat communication process that provides early notification of destructive email to the business community, is a feature unmatched by most on-premise solutions.

## **The right solution for your business**

The Global Tenant Email Defense Service provides greater email protection and security at a lower cost than an on-premise solution like software or appliances. In our commitment to provide the most accurate and effective spam, virus and worm blocking, Global Tenant offers real-time upgrades and maintenance – proactively adding the right protection at the right time. The service requires minimal administration, usually less than an hour per week, and initial configuration takes less than an hour. For businesses looking to make email defense virtually effortless and hassle-free, a service from Global Tenant is the best defense.

## **About Global Tenant**

Global Tenant, Inc. provides innovative email defense solutions that ensure email protection and security for enterprises, service providers, government organizations and resellers and their customers. With over 20 layers of defense that are automatically and continually updated, the company's feature-rich solution suite is the industry's most comprehensive, flexible and easy to use.

### **More Information:**

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